

McAfee's Data Processing Agreement for Customers

You (hereinafter "Customer") and McAfee (as defined in the Agreement) agree to the terms and conditions of this Data Processing Agreement including the Standard Contractual Clauses, and its exhibits (collectively the "DPA"). By downloading, installing, copying, accessing, or using the McAfee hardware, software, maintenance and support, cloud services, and professional services (the "Products and Services"), Customer agrees to this DPA. If Customer is accepting this DPA on behalf of another person or other legal entity, Customer represents and warrants that Customer has the full authority bind that person or legal entity to this DPA. Customer must ensure that its McAfee Service users, employees, and other personnel comply with this DPA and is responsible for such party's compliance with or breach of this DPA. McAfee and Customer agree this DPA will be deemed executed between the parties.

This DPA is governed by and subject to the terms and conditions available at <https://www.mcafee.com/enterprise/en-gb/about/legal/contracts-terms.html> (as updated from time to time) or other agreement agreed to by the parties in writing under which McAfee agrees to provide Customer with Products and Services (the "**Agreement**").

WHEREAS as part of its provision of goods and services to customer, McAfee carries out cross-border transfers of data from its EU Affiliates to the US, India and other locations for provision of support of security and threat analysis, billing, and service provisioning.

WHEREAS McAfee has implemented "follow the sun" support operations to ensure 24/7 support, with support teams in various locations worldwide, including the US and India.

WHEREAS McAfee is not an "electronic communications service provider" under the applicable law and therefor is not subject to access requests under FISA 702 or Executive Order 12333.

WHEREAS 'On-premises' McAfee products are configured by the customer and transmission to McAfee of personal data is determined solely by the customer.

WHEREAS Personal data transferred to McAfee is protected in transit by encryption mechanisms as required by ISO 27001 standard.

WHEREAS McAfee does not voluntarily permit US or other governmental agencies access to its infrastructure.

THEREFORE, for good and valuable consideration the Parties agree to execute this Data Processing Agreement.

All capitalised term not expressly defined in this DPA will have the meaning ascribed to it in the Agreement.

1. **Definitions.** For the purposes of this DPA, "**Processing**", "**Controller**", "**Sub-processor**", "**Commission**", "**Member State**", "**Personal Data Breach**", "**Processor**" and "**Supervisory Authority**" shall have the same meaning ascribed to it by European Union (EU) General Data Protection Regulation 2016/679 ("**GDPR**") or any other Applicable Laws. "**Business**," "**Service Provider**," and "**Consumer**" shall have the meaning ascribed to it by the California Consumer Privacy Act of 2018, Cal. Civ. Code § 1798.100, et seq., ("**CCPA**").

1.1 "**Applicable Laws**" shall include any data protection laws applicable to McAfee as well as the GDPR, the UK GDPR and the CCPA.

1.2 "**Personal Data**" means "personal data" or "personal information" under Applicable Laws that McAfee collects or receives on Customer's behalf. Personal Data does not include personal data or personal information that McAfee obtains or processes independent of its agreement with Customer. In respect of any Personal Data, Customer shall be the Controller or the Data Exporter under the GDPR and Business under the CCPA, McAfee shall be the Processor or the Data Importer under the GDPR and Service Provider under the CCPA, and McAfee's sub-contractors shall be Sub-processors under the GDPR and Service Provider under the CCPA.

1.3 "**Affiliates**" means any business entity, which owns at least fifty percent (50%) of the voting interest or otherwise, directly or indirectly controls, is controlled by, or is under common control with McAfee.

1.4 "**Argentine Model Clauses**" means the Model Agreement of International Transfer of Personal Data for the case of Provision of Services (*Contrato modelo de transferencia internacional de datos personales con motivo de prestación de servicios*) (reference: EX-2016-00311578- -APN-DNPDP#MJ- Anexo II) approved by the *Dirección Nacional de Protección de Datos Personales* on 2 November 2016 and incorporated herein by reference together with its Annex attached hereto as Schedule 2.

1.5 "**BCRs**" means the binding corporate rules approved in accordance with Article 47 and 63 of the GDPR.

1.7 “**SCCs**” means the unmodified EU Standard Contractual Clauses for Processors pursuant to European Commission Decision of 5 February 2010 incorporated herein by reference together with its exhibits attached hereto as Schedule 1.

1.8 “**Transfer**” or “**Transferred**” means the transfer or disclosure or any other type of access to Personal Data to a person, organisation or system located in a country or jurisdiction other than the country or jurisdiction where the Personal Data originated from.

1.9 “**Transfer Mechanism(s)**” means the BCRs, the SCCs, the Argentine Model Clauses or any other transfer mechanism required to undertake a Transfer.

1.10 “**UK GDPR**” means the EU GDPR as amended and incorporated into UK law under the UK European Union.

2. **Purpose and Customer’s instructions.** McAfee agrees that it will only collect, process and use Personal Data on Customer’s behalf for the purpose of performing and enhancing McAfee Products and Services, and will not process Personal Data for any other purpose without Customer’s consent. For clarity, McAfee may not use the Personal Data for the purpose of providing services to another person or entity except for the sole purposes of detecting data security incidents and protecting against fraudulent or illegal activity. Processor will not sell Personal Data. Such processing shall be done in accordance with Customer’s written instructions which are fully reflected under this DPA, with the principles set forth under Applicable Laws and with those described in the ISO/IEC 27001 (or its equivalent or superseding standard). Customer’s Personal Data (including business contact details, of Customer’s employees and other workforce whose data is provided in the course of carrying out this DPA and the Agreement) shall only be processed to the limited extent required to administrate the business relation between the parties. Customer is responsible for ensuring any required data subject consent is duly provided, and McAfee shall have no liability arising from the Processing of Personal Data in accordance with Customer’s written instructions, and Customer shall hold McAfee harmless and indemnify McAfee for any damages suffered due to McAfee’s processing of Customer’s Personal Data in accordance with Customer’s instructions. In accordance with Applicable Laws, McAfee shall take the technical and organizational measures listed under Appendix 2 of Schedule 1 attached hereto which are intended to protect Personal Data against (i) unauthorized or accidental access or disclosure, (ii) misuse, (iii) corruption, and (iv) loss or destruction.
3. **Request to Access Personal Data.** If a third party makes a request to McAfee for access to, or correction of Personal Data, McAfee will refuse the request and instruct the third party to request that Personal Data directly from Customer and provide the third party with Customer’s contact information. If compelled to disclose Personal Data due to a law enforcement agency or by a third party, McAfee will give Customer notice of the access request before granting such access, to allow Customer to seek a protective order or other appropriate remedy. If notice is legally prohibited, McAfee will take measures to protect the Personal Data from undue disclosure, as if it were McAfee’s own Confidential Information being requested.
4. **Personal Data Breach.** McAfee will notify Customer without undue delay if it becomes aware of unauthorized or accidental access, or misuse of the Personal Data it processes under the Agreement and will endeavour to mitigate the effects and to minimize any data protection breach. McAfee shall take action to prevent any further breach and provide Customer with all reasonable cooperation and assistance in relation to any notifications that Customer is required to make as a result of said breach.
5. **Transfer.** Without prejudice to any applicable Protection Laws, the parties agree that no Personal Data shall be Transferred to countries that have not received an adequacy decision or without having in place a Transfer Mechanism.

Restricted Transfers from the EEA. Should McAfee elect to use BCRs, all Transfers shall be subject to such BCRs and McAfee shall downstream any of its obligations under its BCRs to its Sub-processors by entering into an appropriate onward transfer agreement with any such Sub-processor, or by entering into SCCs. To the extent the Transfer is not covered by BCRs, any Transfer will be governed by unmodified SCCs and the Appendices attached hereto (**Schedule 1**).

Restricted Transfers from Argentina. To the extent a Transfer involves Argentinian Personal Data to McAfee, or its Sub-processors located outside Argentina, such Transfer will be governed by the Argentine Model Clauses incorporated herein by reference and its Appendix attached hereto (**Schedule 2**).

Restricted Transfers from other jurisdictions. Transfers from other jurisdictions globally that have Transfer restrictions are subject to the terms of this DPA and in accordance with Customer’s written instructions.
6. **Engagement of McAfee Sub-processors.** Customer authorizes McAfee to engage McAfee’s Affiliates to provide some of the Products and Services and Customer agrees that such Affiliates may access or process Personal Data to fulfil McAfee’s contractual obligations under the Agreement or to provide certain Products Services on McAfee’s behalf, such as providing support services,

taking payments, ensuring proper licensing. McAfee's Affiliates will be subject to a written agreement which imposes the same standards of data protection obligations on to the Sub-processors to which McAfee abides. Third-party providers that maintain IT systems whereby access to Personal Data is not needed but can technically also not be excluded do not qualify as Sub-processors within the meaning of this Section 6 and can be engaged based on regular confidentiality undertakings and subject to McAfee's reasonable monitoring.

Obligations towards Sub-processors. Whether the Sub-processor is a McAfee Affiliate or a third-party, McAfee will:

- i. restrict Sub-processors' access to Personal Data only to what is necessary to maintain or provide the Products and Services to Customer; Sub-processors shall be prohibited from accessing Personal Data for any other purpose;
- ii. impose substantially similar appropriate contractual obligations in writing upon Sub-processors that are no less protective than the obligations set forth in this DPA; and
- iii. remain responsible for Sub-processors' compliance and performance with the obligations of this DPA.

List of Sub-processors. McAfee's list of Sub-processors includes all McAfee's Affiliates and the full list is available on <https://www.mcafee.com/enterprise/en-us/assets/legal/enterprise-sub-processor-list.pdf>. Customer consents to McAfee's use of its Affiliates and Sub-processors in the provision of the Products and Services. In order to be notified of new or changes in Sub-processors, Customer must register for notifications at <http://support.mcafee.com/sns>. McAfee will provide notification of new or changes in its Sub-processor(s) via such e-notifications before authorizing any new Sub-processor(s) to process Personal Data in connection with the provision of the Products and Services. Where required by Applicable Laws, Customer may object to the engagement of any new Sub-processor but will not unreasonably withhold its consent to such appointment.

7. **Audit.** Subject to Customer's confidentiality obligations, McAfee agrees, upon Customer's request and up to once per year, to (i) provide copies of its ISO 27001 and SSAE SOC II or equivalent certifications, and/or other documentation sufficient to Customer to verify McAfee's compliance with the technical and organizational measures set forth in Appendix 2 of Schedule 1 to this DPA; and (ii) provide detailed written responses, on a confidential basis to reasonable requests for information made by Customer, including responses to information security and audit questionnaires, that are reasonably required to confirm McAfee's compliance with this DPA and the GDPR Customer acknowledges and agrees that it exercises its audit right under Clause 5(f) of the SCCs and under the GDPR by making requests under this clause.

Customer may perform more frequent audits of the Products and Services that process Personal Data to the extent required by Applicable Laws or upon specific request by a regulatory body. If a third-party is to conduct the audit, the third-party must be mutually agreed to by Customer and McAfee and must execute a written confidentiality agreement with Customer and McAfee before conducting the audit. To request an audit, Customer must submit a detailed audit plan at least two months in advance of the proposed audit date to McAfee describing the proposed scope, duration, and start date of the audit. McAfee will review the audit plan and provide Customer with any concerns or questions (for example, any request for information that could compromise McAfee's security, privacy, employment or other relevant policies). Both parties will work cooperatively to agree on a final audit plan. If the requested audit scope is addressed in a similar audit report performed by a qualified third-party auditor within the prior twelve months and McAfee confirms there are no material changes in the controls audited, Customer agrees to accept those findings in lieu of requesting an audit of the controls covered by the report. Upon request, McAfee shall promptly send to Customer a copy of any data privacy, data protection (including but not limited to measures and certifications) and confidentiality portions of the agreement it concludes with a Sub-processor relating to Personal Data. The audit must be conducted during regular business hours at the applicable facility and may not unreasonably interfere with business activities or with McAfee's confidentiality obligations to other customers. Customer will provide McAfee with any audit reports generated in connection with any audit under this section, unless prohibited by law. Customer may use the audit reports only for the purposes of meeting its regulatory audit requirements and/or confirming compliance with the requirements of this DPA. The audit reports are otherwise Confidential Information of the parties under the terms of the Agreement. Any audits are at the Customer's expense. Any request for McAfee to provide assistance with an audit is considered a separate service if such audit assistance requires the use of resources different from or in addition to those required for the provision of the Products and Services. McAfee will seek the Customer's written approval and agreement to pay any related fees before performing such audit assistance.

McAfee will promptly inform Customer of any instruction issued by Customer which, in its opinion infringes Applicable Laws.

8. **Portability.** In order to ensure portability of the Personal Data, and should the Agreement be terminated for any reason or expire, McAfee shall, upon Customer's request, delete, return or make available Customer's Personal Data in a standard format except where it is required by law to store a copy.

9. **Designation of a SPoC.** Each party shall appoint a single point of contact (“**SPoC**”) who will work together to reach an agreement with regards to any issues arising from the data Processing and to actively improve the effectiveness of the data Processing initiative. The points of contact for each of the parties are:

- iv. McAfee’s SPoC – Roy Kamp, Data Privacy Officer - Protectprivacy@mcafee.com
- v. Customer’s SPoC – As set forth in the Agreement, or as otherwise provided by Customer to McAfee in writing.

10. **BCRs.** If at any time after the date of this DPA, McAfee elects to use BCRs, McAfee shall transfer Personal Data in accordance with its BCRs. The Customer will be regarded as the Data Exporter and McAfee will be regarded as the Data Importer. Once approved, McAfee shall maintain its BCRs throughout the term of this DPA. Should McAfee cease to abide by such BCRs, McAfee will agree (i) to only transfer Personal Data pursuant to one of the appropriate transfer mechanisms set out under Sections 44 through 50 of the GDPR, and (ii) shall provide evidence of the chosen mechanism for the transfer of any Personal Data upon written request.

11. **Assistance.** To the extent applicable, and subject to the nature of the Processing and the information available to McAfee, McAfee endeavours to assist Customer with the fulfilment of Customer’s obligation to respond to requests for exercising the data subject’s rights as set out under the Applicable Laws, and to assist with ensuring compliance with the obligations pursuant to Article 32 through 36 of the GDPR.

12. **Standard Contractual Clauses.** By executing this DPA, Customer is deemed to execute the SCCs as set out in full on our website, which will have legally binding force on the parties. A link to the SCCs can be found [here](#).

13. **Miscellaneous.**

13.1 Notwithstanding anything to the contrary, the Parties acknowledge that the Applicable Laws are not intended to jeopardize or undermine the confidentiality obligations to which the Parties are subject to in the Agreement or an agreed upon non-disclosure agreement.

13.2 This DPA is attached to and part of the Agreement with Customer and shall remain effective as long such Agreement remains in full force.

13.3 Any terms of this DPA which by their nature should survive termination of this DPA shall survive such termination.

13.4 In the event of inconsistencies between the provisions of this DPA and the Agreement, the provisions of this DPA shall prevail with regard to the parties’ data protection obligations relating to Personal Data. In cases of doubt, this DPA shall prevail where it cannot be clearly established whether a clause relates to a party’s data protection obligations.

13.5 Should any provision or condition of this DPA be held or declared invalid, unlawful or unenforceable by a competent authority or court, then the remainder of this DPA shall remain valid.

13.6 Any amendments to this DPA shall be in writing duly signed by authorised representatives of the parties hereto.

On behalf of the Data Importer :

Name (written out in full):

Roy Kamp

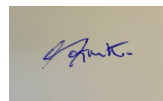
Position:

Data Privacy Officer

Address:

McAfee LLC on behalf of McAfee Ireland Limited and all other Affiliates
6220 America Center Drive San Jose, CA 95002. USA

Signature:



On behalf of the Data Exporter:

Name (written out in full):

Position:

Address:

Signature:

SCHEDULE 1 – EXHIBITS TO THE SCCs

**APPENDIX 1 OF SCHEDULE 1
DESCRIPTION OF THE TRANSFERS (CONTROLLER TO PROCESSOR)**

This Appendix forms part of the Transfer Clauses and must be completed and signed by the Parties.

The Member States may complete or specify, according to their national procedures, any additional necessary information to be contained in this Appendix.

Data exporter

The Data Exporter is (i) the company that has executed the Standard Contractual Clauses as a Data Exporter and (ii) all Customer's Affiliates (as defined under the Agreement) established within the European Economic Area (EEA) and Switzerland that export Personal Data under the Agreement.

Data importer

The Data Importer is McAfee LLC on behalf of McAfee Ireland Limited and other McAfee Affiliates. The Data Importer provides Products and Services to the Data Exporter in relation to security products and services under the Agreement between the Data Exporter and the Data Importer, in the course of which it processes certain personal data as a processor.

Data subjects

The personal data transferred concern the following categories of data subjects (please specify):

- Current, former, prospective employees.
- Current, former, prospective employees and their dependents.
- Employees of Corporate customers
- McAfee consumer customers and former consumer customers
- McAfee Sub-processor's contacts

Categories of data

The Personal Data transferred concern the following categories of data (please specify):

- Employees' names and contact information, including home addresses, emails, phone numbers, IP addresses, employment history, education/qualifications, transaction history.
- Employees' names and contact information, including addresses, emails, phone numbers, IP addresses; employees' dependents' names and contact information, including addresses, emails, phone numbers.
- McAfee Corporate customers' employees' names and business contact information, including addresses, emails, phone numbers, IP addresses.
- McAfee Consumer customers' names and business contact information, including addresses, emails, phone numbers, IP addresses.
- McAfee Sub-processors' contacts, including employees' names and business contact information, including addresses, emails, phone numbers, IP addresses.

Special categories of data (if appropriate)

The Personal Data transferred concern the following special categories of data (please specify):

None.

If you are using / transferring any information about children or an individual's racial/ethnic origin; health; sexuality; political opinions; religious beliefs; criminal background or alleged offences; or trade union membership, this should be noted here.

Please elaborate:

Processing operations

The Personal Data transferred will be subject to the following basic Processing activities (please specify):

The Personal Data will be used to provide human resources benefits.

The Personal Data will be used to provide information technology services to the Customer employees.

The Personal Data will be used to provide security and data protection Products and Services.

The Personal Data will be used to enhance McAfee's threat defences.

The Personal Data will be used to provide Customer with Products and Services.

The Personal Data will be used to provide licenses to McAfee Products and Services.

**APPENDIX 2 OF SCHEDULE 1
Technical and Organisational Security Measures**

This Appendix 2 forms part of the Transfer Clauses and summarizes the technical, organisational and physical security measures implemented by the parties in accordance with Clauses 4(d) and 5(c).

McAfee's Information Security Management System (ISMS) is centrally managed from Plano, Texas by the Information Security Governance & Assurance Group. The scope of the McAfee ISMS governs the management of information security across all global locations and services, defined data centres, and is inclusive of the following sites with primary security operations:

- McAfee, LLC. - 5000 Headquarters Drive, Plano, Texas 75024-5826 USA;
- McAfee Ireland Limited - Building 2000, Citygate, Mahon, Cork City, Ireland.

In addition to any data security requirements set forth in the DPA, McAfee shall comply with the following:

Standard	Control Ref/ Title	Control Description	
ISO 27001 - Information Security Management System <i>(incl. controls expanded for ISO 27017/27018)</i>	6.1.3 - A.5 Information Security Policy		
	5.1.1	Policies for information security	A set of policies for information security is defined, approved by management, published and communicated to employees and relevant external parties.
	5.1.2	Review of the policies for information security	The policies for information security are reviewed at planned intervals or if significant changes occur to ensure their continuing suitability, adequacy and effectiveness.
	6.1.3 - A.6 Organization of Information Security		
	6.1.1	Information security roles and responsibilities	All information security responsibilities are defined and allocated.
	6.1.2	Segregation of duties	Conflicting duties and areas of responsibility are segregated to reduce opportunities for unauthorized or unintentional modification or misuse of the organization's assets.
	6.1.3	Contact with authorities	Appropriate contacts with relevant authorities are maintained.
	6.1.4	Contact with special interest groups	Appropriate contacts with special interest groups or other specialist security forums and professional associations are maintained.
	6.1.5	Information security in project management	Information security is addressed in project management, regardless of the type of the project.
	6.2.1	Mobile device policy	A policy and supporting security measures is adopted to manage the risks introduced by using mobile devices.
	6.2.3	Teleworking	A policy and supporting security measures is implemented to protect information accessed, processed or stored at teleworking sites.
	6.1.3 - A.7 Human Resource Security		
	7.1.1	Screening	Background verification checks on all candidates for employment is carried out in accordance with relevant laws, regulations and ethics and is proportional to the business requirements, the classification of the information to be accessed and the perceived risks.
	7.1.2	Terms and conditions of employment	The contractual agreements with employees and contractors state their and the organization's responsibilities for information security.
	7.2.1	Management responsibilities	Management requires all employees and contractors to apply information security in accordance with the established policies and procedures of the organization.
	7.2.2	Information security awareness, education, training	All employees of the organization and, where relevant, contractors receive appropriate awareness education and training and regular updates in organizational policies and procedures, as relevant for their job function.
	7.2.3	Disciplinary process	There is a formal and communicated disciplinary process in place to take action against employees who have committed an information security breach.
	7.3.1	Termination or change of	Information security responsibilities and duties that remain valid after

	employment responsibilities	termination or change of employment are defined, communicated to the employee or contractor and enforced.
6.1.3 - A.8 Asset Management		
8.1.1	Inventory of assets	Assets associated with information and information processing facilities are identified and an inventory of these assets shall be drawn up and maintained.
8.1.2	Ownership of assets	Assets maintained in the inventory are owned.
8.1.3	Acceptable use of assets	Rules for the acceptable use of information and of assets associated with information and information processing facilities are identified, documented and implemented.
8.1.4	Return of assets	All employees and external party users return all of the organizational assets in their possession upon termination of their employment, contract or agreement.
8.2.1	Classification of information	Information is classified in terms of legal requirements, value, criticality and sensitivity to unauthorized disclosure or modification.
8.2.2	Labelling of information	An appropriate set of procedures for information labelling is developed and implemented in accordance with the information classification scheme adopted by the organization.
8.2.3	Handling of assets	Procedures for handling assets is developed and implemented in accordance with the information classification scheme adopted by the organization.
8.3.1	Management of removal media	Procedures is implemented for the management of removable media in accordance with the classification scheme adopted by the organization.
8.3.2	Disposal of media	Media is disposed of securely when no longer required, using formal procedures.
8.3.3	Physical media transfer	Media containing information is protected against unauthorized access, misuse or corruption during transportation.
6.1.3 - A.9 Access Control		
9.1.1	Access control policy	An access control policy is established, documented and reviewed based on business and information security requirements.
9.1.2	Access to networks and network services	Users are only provided with access to the network and network services if they have been specifically authorized to use such services.
9.2.1	User registration and de-registration	A formal user registration and de-registration process is implemented to enable assignment of access rights.
9.2.2	User access provisioning	A formal user access provisioning process is implemented to assign or revoke access rights for all user types to all systems and services.
9.2.3	Management of privileged access rights	The allocation and use of privileged access rights is restricted and controlled.
9.2.4	Management of secret authentication info of users	The allocation of secret authentication information is controlled through a formal management process.
9.2.5	Review of user access rights	Asset owners review users' access rights at regular intervals.
9.2.6	Removal or adjustment of access rights	The access rights of all employees and external party users to information and information processing facilities are removed upon termination of their employment, contract or agreement, or adjusted upon change.
9.3.1	Use of secret authentication information	Users are required to follow the organization's practices in the use of secret authentication information.
9.4.1	Information access restriction	Access to information and application system functions is restricted in accordance with the access control policy.
9.4.2	Secure log on procedures	Where required by the access control policy, access to systems and applications is controlled by a secure log-on procedure.
9.4.3	Password management system	Password management systems is interactive and ensures quality passwords.
9.4.4	Use of privileged utility	The use of utility programs that might be capable of overriding system

	programs	and application controls is restricted and tightly controlled.
9.4.5	Access control to program source code	Access to program source code is restricted.
6.1.3 - A.10 Cryptography		
10.1.1	Policy on the use of cryptographic controls	A policy on the use of cryptographic controls for protection of information is developed and implemented.
10.1.2	Key management	A policy on the use, protection and lifetime of cryptographic keys is developed and implemented through their whole lifecycle.
6.1.3 - A.11 Physical and Environmental Security		
11.1.1	Physical security perimeter	Security perimeters is defined and used to protect areas that contain either sensitive or critical information and information processing facilities.
11.1.2	Physical entry controls	Secure areas is protected by appropriate entry controls to ensure that only authorized personnel are allowed access.
11.1.3	Securing offices, rooms, facilities	Physical security for offices, rooms and facilities are designed and applied.
11.1.4	Protecting against external and environmental threats	Physical protection against natural disasters, malicious attack or accidents are designed and applied.
11.1.5	Working in secure areas	Procedures for working in secure areas are designed and applied.
11.1.6	Delivery and loading areas	Access points such as delivery and loading areas and other points where unauthorized persons could enter the premises are controlled and, if possible, isolated from information processing facilities to avoid unauthorized access.
11.2.1	Equipment siting and protection	Equipment are sited and protected to reduce the risks from environmental threats and hazards, and opportunities for unauthorized access.
11.2.2	Supporting utilities	Equipment are protected from power failures and other disruptions caused by failures in supporting utilities.
11.2.3	Cabling security	Power and telecommunications cabling carrying data or supporting information services are protected from interception, interference or damage.
11.2.4	Equipment maintenance	Equipment are correctly maintained to ensure its continued availability and integrity.
11.2.5	Removal of assets	Equipment, information or software are not taken off-site without prior authorization.
11.2.6	Security of equipment and assets off-premises	Security is applied to off-site assets taking into account the different risks of working outside the organization's premises.
11.2.7	Secure disposal or reuse of equipment	All items of equipment containing storage media is verified to ensure that any sensitive data and licensed software has been removed or securely overwritten prior to disposal or re-use.
11.2.8	Unattended user equipment	Users ensure that unattended equipment has appropriate protection.
11.2.9	Clear desk and clear screen policy	A clear desk policy for papers and removable storage media and a clear screen policy for information processing facilities is adopted.
6.1.3 - A.12 Operations Security		
12.1.1	Documented operating procedures	Operating procedures are documented and made available to all users who need them.
12.1.2	Change management	Changes to the organization, business processes, information processing facilities and systems that affect information security are controlled.
12.1.3	Capacity management	The use of resources is monitored, tuned and projections made of future capacity requirements to ensure the required system performance.
12.1.4	Separation of development,	Development, testing, and operational environments are separated to

	testing & operational environments	reduce the risks of unauthorized access or changes to the operational environment.
12.2.1	Controls against malware	Detection, prevention and recovery controls to protect against malware are implemented, combined with appropriate user awareness.
12.3.1	Information backup	Backup copies of information, software and system images are taken and tested regularly in accordance with an agreed backup policy.
12.4.1	Event logging	Event logs recording user activities, exceptions, faults and information security events are produced, kept and regularly reviewed.
12.4.2	Protection of log information	Logging facilities and log information are protected against tampering and unauthorized access
12.4.3	Administrator and operator logs	System administrator and system operator activities are logged, and the logs are protected and regularly reviewed.
12.4.4	Clock synchronization	The clocks of all relevant information processing systems within an organization or security domain are synchronized to a single reference time source.
12.5.1	Installation of software on operational systems	Procedures are implemented to control the installation of software on operational systems.
12.6.1	Management of technical vulnerabilities	Information about technical vulnerabilities of information systems being used are obtained in a timely fashion, the organization's exposure to such vulnerabilities evaluated and appropriate measures taken to address the associated risk.
12.6.2	Restrictions on software installation	Rules governing the installation of software by users are established and implemented.
12.7.1	Information systems audit controls	Audit requirements and activities involving verification of operational systems are carefully planned and agreed to minimize disruptions to business processes.
6.1.3 - A.13 Communications Security		
13.1.1	Network controls	Networks are managed and controlled to protect information in systems and applications.
13.1.2	Security of network services	Security mechanisms, service levels and management requirements of all network services are identified and included in network services agreements, whether these services are provided in-house or outsourced.
13.1.3	Segregation in networks	Groups of information services, users and information systems are segregated on networks.
13.2.1	Information transfer policies and procedures	Formal transfer policies, procedures and controls are in place to protect the transfer of information through the use of all types of communication facilities.
13.2.2	Agreements on information transfer	Agreements address the secure transfer of business information between the organization and external parties.
13.2.3	Electronic messaging	Information involved in electronic messaging is appropriately protected.
13.2.4	Confidentiality or nondisclosure agreements	Requirements for confidentiality or non-disclosure agreements reflecting the organization's needs for the protection of information are identified, regularly reviewed and documented.
6.1.3 - A.14 Systems Acquisition, Dev. & Maintenance		
14.1.1	Information security requirements analysis & specification	The information security related requirements are included in the requirements for new information systems or enhancements to existing information systems.
14.1.2	Securing application services on public networks	Information involved in application services passing over public networks is protected from fraudulent activity, contract dispute and unauthorized disclosure and modification.
14.1.3	Protecting application services transactions	Information involved in application service transactions is protected to prevent incomplete transmission, misrouting, unauthorized message alteration, unauthorized disclosure, unauthorized message duplication

		or replay.
14.2.1	Secure development policy	Rules for the development of software and systems are established and applied to developments within the organization.
14.2.2	System change control procedures	Changes to systems within the development lifecycle are controlled by the use of formal change control procedures.
14.2.3	Technical review of applications after operating platform changes	When operating platforms are changed, business critical applications are reviewed and tested to ensure there is no adverse impact on organizational operations or security.
14.2.4	Restrictions on changes to software packages	Modifications to software packages are discouraged, limited to necessary changes and all changes are strictly controlled.
14.2.5	Secure system engineering principles	Principles for engineering secure systems are established, documented, maintained and applied to any information system implementation efforts.
14.2.6	Secure development environment	secure development environments are established and are appropriately protected for system development and integration efforts to cover the entire system development lifecycle
14.2.7	Outsourced development	The organization supervises and monitors the activity of outsourced system development.
14.2.8	System security testing	Testing of security functionality is carried out during development.
14.2.9	System acceptance testing	Acceptance testing programs and related criteria are established for new information systems, upgrades and new versions.
14.3.1	Protection of test data	Test data is selected carefully, protected and controlled.
6.1.3 - A.15 Supplier Relationship		
15.1.1	Information security policy for supplier relationships	Information security requirements for mitigating the risks associated with supplier's access to the organization's assets are agreed with the supplier and documented.
15.1.2	Addressing security within supplier agreements	All relevant information security requirements are established and agreed with each supplier that may access, process, store, communicate, or provide IT infrastructure components for, the organization's information
15.1.3	Information communication technology supply chain	Agreements with suppliers include requirements to address the information security risks associated with information and communications technology services and product supply chain.
15.2.1	Monitoring and review of supplier services	Supplier service delivery is regularly monitored, reviewed and audited.
15.2.2.	Managing changes to supplier services	Changes to the provision of services by suppliers, including maintaining and improving existing information security policies, procedures and controls, are managed, taking account of the criticality of business information, systems and processes involved and re-assessment of risks.
6.1.3 - A.16.1.3 Information Security Incident Management		
16.1.1	Responsibilities and procedures	Management responsibilities and procedures are established to ensure a quick, effective and orderly response to information security incidents.
16.1.2	Reporting information security events	Information security events are reported through appropriate management channels as quickly as possible.
16.1.3	Reporting information security weaknesses	Employees and contractors using the organization's information systems and services are required to note and report any observed or suspected information security weaknesses in systems or services.
16.1.4	Assessment of and decision on information security events	Information security events are assessed and are decided if they are to be classified as information security incidents.
16.1.5	Response to information security incidents	Information security incidents are responded to in accordance with the documented procedures.
16.1.6	Learning from information	Knowledge gained from analyzing and resolving information security

		security incidents	incidents are used to reduce the likelihood or impact of future incidents.
16.1.7		Collection of evidence	Procedures for the identification, collection, acquisition and preservation of information, which can serve as evidence are defined and applicable.
6.1.3 - A.17 Information Security Aspects of Business Continuity Management			
17.1.1		Planning information security continuity	Requirements for information security and the continuity of information security management in adverse situations, e.g. during a crisis or disaster are determined.
17.1.2		Implementing information security continuity	Processes and procedures and controls to ensure the required level of continuity for information security during an adverse situation are established, documented, implemented and maintained.
17.1.3		Verify, review and evaluate information security continuity	Established and implemented information security continuity controls are verified at regular intervals in order to ensure that they are valid and effective during adverse situations.
17.2.1		Availability of information processing facilities	Information processing facilities are implemented with redundancy sufficient to meet availability requirements.
6.1.3 - A.18 Compliance			
18.1.1		Identification of applicable legislation & contractual requirements	All relevant legislative statutory, regulatory, contractual requirements and the organization's approach to meet these requirements are explicitly identified, documented and kept up to date for each information system and the organization.
18.1.2		Intellectual property rights	Appropriate procedures are implemented to ensure compliance with legislative, regulatory and contractual requirements related to intellectual property rights and use of proprietary software products.
18.1.3		Protection of records	Records are protected from loss, destruction, falsification, unauthorized access and unauthorized release, in accordance with legislation, regulatory, contractual and business requirements.
18.1.4		Privacy and protection of Personal Data	Privacy and protection of personally identifiable information (Personal Data) are ensured as required in relevant legislation and regulation where applicable.
18.1.5		Regulation of cryptographic controls	Cryptographic controls are used in compliance with all relevant agreements, legislation and regulations.
18.2.1		Independent review of information security	The organization's approach to managing information security and its implementation (i.e. control objectives, controls, policies, processes and procedures for information security) are reviewed independently at planned intervals or when significant changes occur.
18.2.2		Compliance with security policies & standards	Managers regularly review the compliance of information processing and procedures within their area of responsibility with the appropriate security policies, standards and any other security requirements.
18.2.3		Technical compliance review	Information systems are regularly reviewed for compliance with the organization's information security policies and standards
ISO 27017 - Security Controls for Cloud Services	CLD.6.3 - Relationship between cloud service customer & provider		
	6.3.1	Shared roles & responsibilities within a cloud computing environment	Responsibilities for shared information security roles in the use of the cloud service are allocated to identified parties, documented, communicated and implemented by both the cloud service customer and the cloud service provider.
	8.1.5	Removal of cloud service customer assets	Removal of cloud service customer assets
	CLD.9.5 - Access control of CSP data in shared virtual environment		
	9.5.1	Segregation in virtual computing environments	A cloud service customer's virtual environment running on a cloud service is protected from other cloud service customers and unauthorized persons.
	9.5.2	Virtual machine hardening	Virtual machines in a cloud computing environment are hardened to

			meet business needs.
	12.1.5	Administrator's operational security	Procedures for administrative operations of a cloud computing environment are defined, documented and monitored.
	12.4.5	Monitoring of cloud services	The cloud service customer has the capability to monitor specified aspects of the operation of the cloud services that the cloud service customer uses.
	13.1.4	Alignment of security management for virtual and physical networks	Upon configuration of virtual networks, consistency of configurations between virtual and physical networks is verified based on the cloud service provider's network security policy.
ISO 27018 - Protection of Personal Data in Public Clouds, Acting as Personal Data Processors	A.2 - Consent and choice		
	A.2.1	Obligation to co-operate regarding Personal Data principals' rights	The public cloud Personal Data processor can provide the cloud service customer with the means to enable them to fulfil their obligation to facilitate the exercise of Personal Data principals' rights to access, correct and/or erase Personal Data pertaining to them.
	A.3 - Purpose legitimacy and specification		
	A.3.1	Public cloud Personal Data processor's purpose	Personal Data to be processed under a contract is not processed for any purpose independent of the instructions of the cloud service customer.
	A.3.2	Public cloud Personal Data processor's commercial use	Personal Data processed under a contract is not used by the public cloud Personal Data processor for the purposes of marketing and advertising without express consent. Such consent is not a condition of receiving the service
	A.5 - Data minimization		
	A.5.1	Secure erasure of temporary files	Temporary files and documents are erased or destroyed within a specified, documented period
	A.6 - Use, retention, and disclosure limitation		
	A.6.1	Personal Data disclosure notification	The contract between the public cloud Personal Data processor and the cloud service customer requires the public cloud Personal Data processor to notify the cloud service customer, in accordance with any procedure and time periods agreed in the contract, of any legally binding request for disclosure of Personal Data by a law enforcement authority, unless such a disclosure is otherwise prohibited
	A.6.2	Recording of Personal Data disclosure	Disclosures of Personal Data to third parties is recorded, including what Personal Data has been disclosed, to whom and at what time.
	A.8 - Openness, transparency, and notice		
	A.8.1	Disclosure of sub-contracted Personal Data processing	The use of sub-contractors by the public cloud Personal Data processor to process Personal Data is disclosed to the relevant cloud service customers before their use.
	A.10 - Accountability		
	A.10.1	Notification of a data breach involving Personal Data	The public cloud Personal Data processor promptly notifies the relevant cloud service customer in the event of any unauthorized access to Personal Data or unauthorized access to processing equipment or facilities resulting in loss, disclosure or alteration of Personal Data.
	A.10.2	Retention period for administrative security policies and guidelines	Copies of security policies and operating procedures are retained for a specified, documented period upon replacement (including updating).
	A.10.3	Personal Data return, transfer and disposal	The public cloud Personal Data processor have a policy in respect of the return, transfer and/or disposal of Personal Data and make this policy available to the cloud service customer
A.11 - Information security			
A.11.1	Confidentiality or non-	Individuals under the public cloud Personal Data processor's control	

		disclosure agreements	with access to Personal Data are subject to a confidentiality obligation.
	A.11.2	Restriction of the creation of hardcopy material	The creation of hardcopy material displaying Personal Data is restricted.
	A.11.3	Control and logging of data restoration	There is a procedure for, and a log of, data restoration efforts.
	A.11.4	Protecting data on storage media leaving the premises	Personal Data on media leaving the organization's premises is subject to an authorization procedure and is not accessible to anyone other than authorized personnel (e.g. by encrypting the data concerned).
	A.11.5	Use of unencrypted portable storage media and devices	Portable physical media and portable devices that do not permit encryption cannot be used except where it is unavoidable, and any use of such portable media and devices is documented.
	A.11.6	Encryption of Personal Data transmitted over public data-transmission networks	Personal Data that is transmitted over public data-transmission networks is encrypted prior to transmission
	A.11.7	Secure disposal of hardcopy materials	Where hardcopy materials are destroyed, they are destroyed securely using mechanisms such as cross-cutting, shredding, incinerating, pulping, etc.
	A.11.8	Unique use of user IDs	If more than one individual has access to stored Personal Data, then they each have a distinct user ID for identification, authentication and authorization purposes
	A.11.9	Records of authorized users	An up-to-date record of the users or profiles of users who have authorized access to the information system is maintained.
	A.11.10	User ID management	De-activated or expired user IDs are not be granted to other individuals.
	A.11.11	Contract measures	Contracts between the cloud service customer and the public cloud Personal Data processor specify minimum technical and organizational measures to ensure that the contracted security arrangements are in place and that data are not processed for any purpose independent of the instructions of the controller. Such measures are not subject to unilateral reduction by the public cloud Personal Data processor
	A.11.12	Sub-contracted Personal Data processing	Contracts between the public cloud Personal Data processor and any sub-contractors that process Personal Data specify minimum technical and organizational measures that meet the information security and Personal Data protection obligations of the public cloud Personal Data processor. Such measures are not subject to unilateral reduction by the sub-contractor.
	A.11.13	Access to data on pre-used data storage space	The public cloud Personal Data processor ensures that whenever data storage space is assigned to a cloud service customer, any data previously residing on that storage space is not visible to that cloud service customer.
	A.12 - Privacy compliance		
	A.12.1	Geographical location of Personal Data	The public cloud Personal Data processor specifies and document the countries in which Personal Data might possibly be stored.
	A.12.2	Intended destination of Personal Data	Personal Data transmitted using a data-transmission network is subject to appropriate controls designed to ensure that data reaches its intended destination.
PCI-DSS	1	Firewall configuration to protect cardholder data	The installation contains a formal process for approving and testing all network connections and changes to the firewall and router configurations and complies with PCI-DSS standards. The firewall and router configurations restrict connections between untrusted networks and any system components in the cardholder data environment and prohibit direct public access between the Internet and any system component in the cardholder data environment. Security policies and operational procedures for managing firewalls are documented, in use, and known to all affected parties and include a personal firewall software.

	2	Do not use vendor-supplied defaults for system passwords and other security parameters	Vendor-supplied defaults are changed, and McAfee removes or disables unnecessary default accounts before installing a system on the network. The configuration complies with standards that address all known security vulnerabilities and are consistent with industry-accepted system hardening standards. All non-console administrative access is encrypted using strong cryptography. Security policies and operational procedures for managing vendor defaults and other security parameters are documented, in use, and known to all affected parties
	3	Protect stored cardholder data	Cardholder data storage is kept to a minimum by implementing data retention and disposal policies, procedures and processes that include at least the following for all cardholder data (CHD) storage. Sensitive authentication data after authorization (even if encrypted) is not stored.
	4	Encrypt transmission of cardholder data across open, public networks	Use of strong cryptography and security protocols to safeguard sensitive cardholder data during transmission over open, public network.
	5	Use and regularly update anti-virus software or programs.	All anti-virus mechanisms are maintained as follows: <ul style="list-style-type: none"> - Are kept current, - Perform periodic scans - Generate audit logs which are retained per PCI DSS Requirement 10.7.
	6	Develop and maintain secure systems and applications	security vulnerabilities are identified, using reputable outside sources for security vulnerability information, and assign a risk ranking (for example, as "high," "medium," or "low") to newly discovered security vulnerabilities.
	7	Restrict access to cardholder data by business need to know	Access to system components and cardholder data is limited to only those individuals whose job requires such access.
	8	Assign a unique ID to each person with computer access	User Management procedures are defined and implemented to ensure proper user identification management for non-consumer users and administrators on all system components as follows:
	9	Restrict physical access to cardholder data	Facility entry controls are used to limit and monitor physical access to systems in the cardholder data environment.
	10	Track and monitor all access to network resources and cardholder data	Audit trails are implemented to link all access to system components to each individual user.
	11	Regularly test security systems and processes	Processes are implemented to test for the presence of wireless access points (802.11) and detect and identify all authorized and unauthorized wireless access points on a quarterly basis.
	12	Maintain a policy that addresses information security for all personnel	A security policy is established, published, maintained, and disseminated.

Appendix 3 of SCHEDULE 1 - Authorized Third-Party Sub-processors

The current list of McAfee's Sub-processors is provided under <https://www.mcafee.com/enterprise/en-us/assets/legal/enterprise-sub-processor-list.pdf>.

SCHEDULE 2 – Annex A of the Argentine Model Clauses

Titulares de los datos

Data owners

Los datos personales transferidos se refieren a las siguientes categorías de titulares de los datos:

The personal data transferred concern the following categories of data owners:

Consulte *La descripción de la transferencia* adjunta.

Please refer to the attached "Description of Transfer" document(s)

Características de los datos

Characteristics of the data

Los datos personales transferidos se refieren a las siguientes categorías de datos:

The personal data transferred concern the following categories of data:

Consulte *La descripción de la transferencia* adjunta.

Please refer to the attached "Description of Transfer" document(s)

Tratamientos previstos y finalidad

Purpose of the data processing to be conducted:

Los datos personales transferidos serán sometidos a los siguientes tratamientos y finalidades:

The transferred personal data will be subject to the following processing and purposes:

Consulte *La descripción de la transferencia* adjunta.

Please refer to the attached "Description of Transfer" document(s)